



# Full Year Results

12 March 2025





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# Overview

Will Orr

Chief Executive Officer

# A strong 2024

## Membership up 5%

to 891k (2023: 850k)

## Yield up 7%

vs 2023

## Revenue up 11%

to £226.3m (2023: £204.0m)

LFL<sup>1</sup> up 7%

## EBITDA LNR up 24%

to £47.7m (2023: £38.5m)

## Mature site ROIC of 25%

up 4ppts vs 2023

## Strong cash generation

Free cash flow of £37.5m, up 39% YoY

Net debt reduced by £5.1m since Dec 2023

## Accelerated new openings

12 new sites opened – top end of guidance

On track for c.50 sites over 3 years

## Strategic progress

Next Chapter growth plan driving mature site ROIC and rollout acceleration

1. Like-for-like revenue vs 2023 includes all sites open as at 31 December 2021



# Financial Results

Luke Tait  
Chief Financial Officer

# Financial summary

## Average Members

**906k**

**+4%**

+34k vs PY

(2023: 872k)

## ARPM

**£20.81**

**+7%**

+£1.31 vs PY

(2023: £19.50)

## Revenue

**£226.3m**

**+11%**

+£22.3m vs PY

(2023: £204.0m)

## Group Adjusted EBITDA Less Normalised Rent<sup>1</sup> (LNR)

**£47.7m**

**+24%**

+£9.2m vs PY

(2023: £38.5m)

## Statutory Profit before Tax

**£2.5m**

**Increased by £10.8m**

vs PY

(2023: £(8.3)m)

## Free Cash Flow<sup>1</sup>

**£37.5m**

**+39%**

+£10.5m vs PY

(2023: £27.0m)

## Non-Property Net Debt<sup>1</sup>

**£(61.3)m**

**Reduced by £5.1m**

vs Dec 2023

(Dec 2023: £(66.4)m)

## Leverage Ratio<sup>1</sup>

**1.3x**

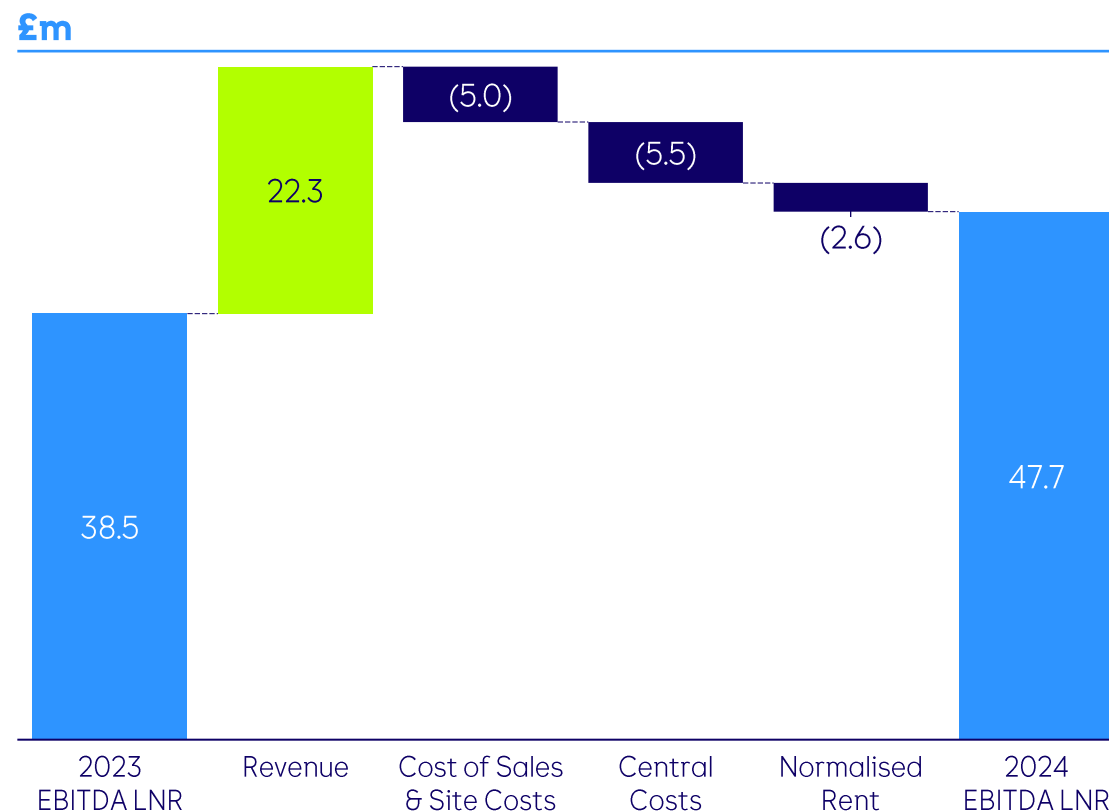
**Reduced by 0.4x**

vs Dec 2023

(Dec 2023: 1.7x)

# Group adj. EBITDA LNR<sup>1</sup> of £47.7m

£m	2024	2023	YoY	%
Revenue	226.3	204.0	22.3	11%
Cost of Sales	(2.9)	(2.8)	(0.1)	(4%)
<b>Gross Profit</b>	<b>223.4</b>	<b>201.2</b>	<b>22.2</b>	<b>11%</b>
Site Costs <sup>2</sup> (Excl. Normalised Rent)	(109.6)	(104.7)	(4.9)	(5%)
Central Costs (Excl. Normalised Rent)	(26.5)	(21.0)	(5.5)	(26%)
Normalised Rent <sup>3</sup>	(39.6)	(37.0)	(2.6)	(7%)
<b>Group Adjusted EBITDA LNR</b>	<b>47.7</b>	<b>38.5</b>	<b>9.2</b>	<b>24%</b>
<i>EBITDA LNR Margin</i>	<i>21%</i>	<i>19%</i>	<i>2pp</i>	<i>11%</i>
<i>Add back Normalised Rent</i>	<i>39.6</i>	<i>37.0</i>		
Share Based Payments	(3.4)	(2.4)	(1.0)	(42%)
Depreciation & Amortisation	(60.1)	(57.5)	(2.6)	(5%)
Net Financing Costs	(20.2)	(21.1)	0.9	4%
<b>Group Adjusted Profit/(Loss) Before Tax</b>	<b>3.6</b>	<b>(5.5)</b>	<b>9.1</b>	<b>165%</b>
Total Non-Underlying Items	(1.1)	(2.8)	1.7	61%
<b>Profit/(Loss) Before Tax</b>	<b>2.5</b>	<b>(8.3)</b>	<b>10.8</b>	<b>130%</b>



**EBITDA LNR growth of 24% driven by strong LFL revenue performance**

# LFL revenue growth of 7%

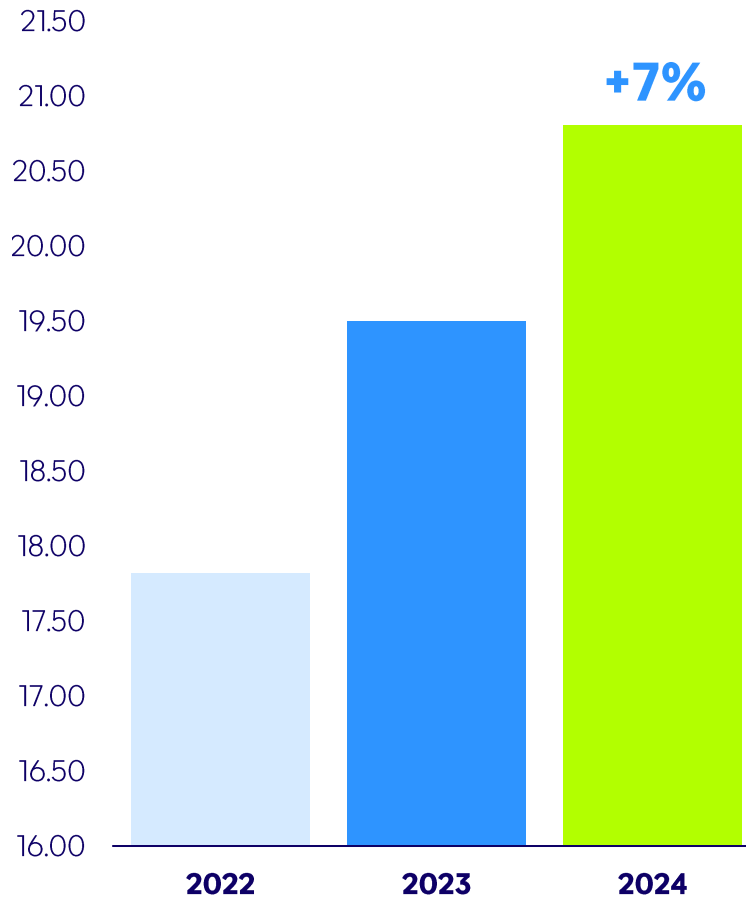
## LFL<sup>1</sup>

members  
**100%**

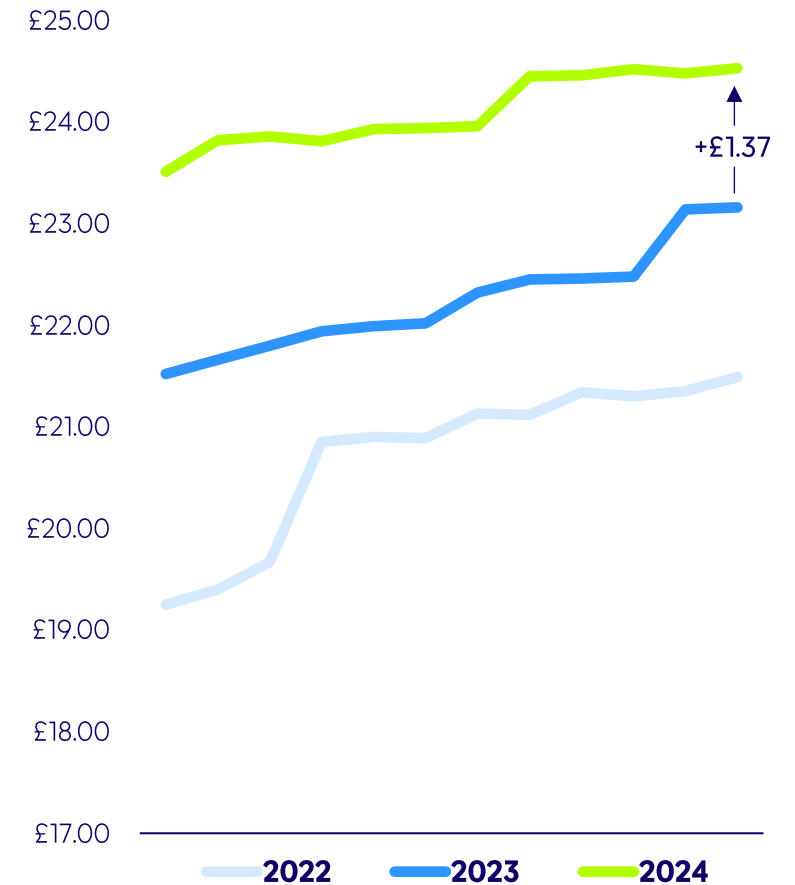
yield  
**107%**

revenue  
**107%**

## ARPM (£)



## Average Standard headline rate (£)





# Site costs in line with expectation

## Site costs inflationary pressures...

**National Living Wage** – Impacts staff costs and cleaning

**Business Rates** – New rating period and Uniform Business Rate

## Offset by cost optimisation initiatives...

**Staff Costs** – National Living Wage increase has been offset by efficiencies in staffing model

**Business Rates** – partially offset by successful rates challenges

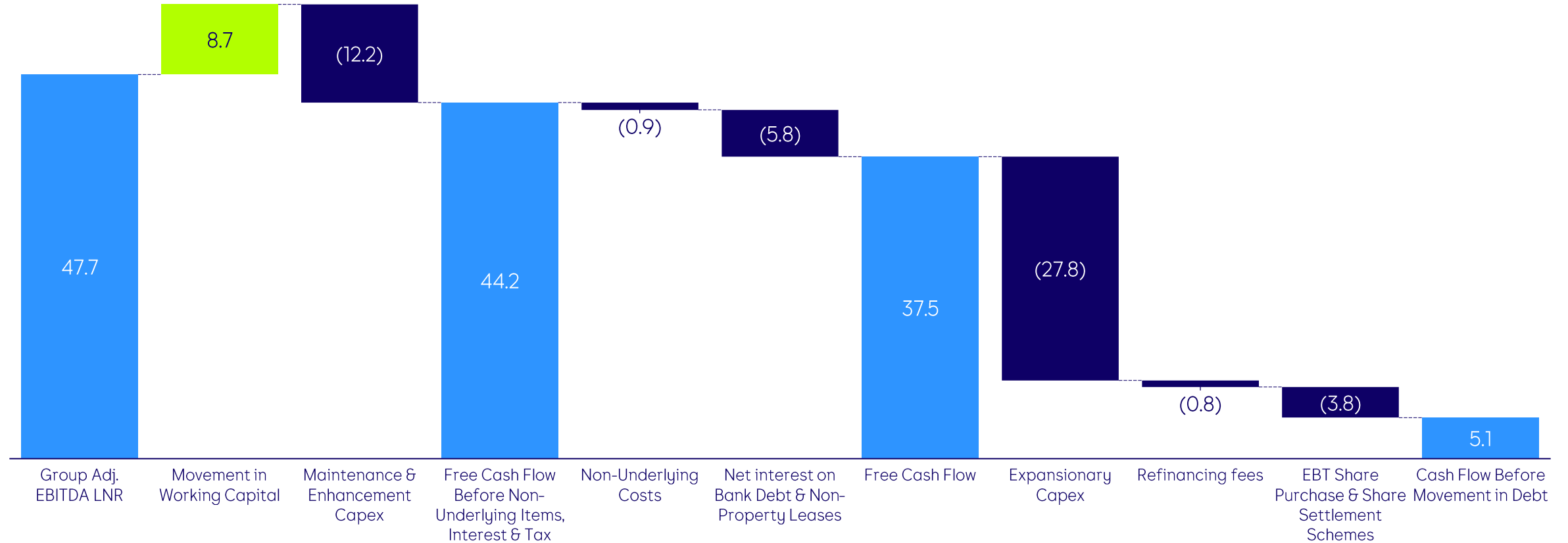
**Utilities** – commodity rates are starting to normalise, alongside the impact of energy optimisation programmes

**Insurance** – softening market providing savings

**LFL<sup>1</sup> site costs growth of 2.4%<sup>2</sup> in 2024**

# Strong cash flow generation

£m



**Free Cash Flow up 39% vs 2023**

# Reinvesting Free Cash Flow <sup>1</sup> to drive the business



## Expansionary

12 new sites opened in 2024 vs 6 in 2023

High proportion of Greater London sites (8)

Investment in Tech & Data to deliver the Next Chapter growth initiatives



## Maintenance & Enhancement

Maintenance & enhancement capex spend of 5% of revenue in 2024 (2023: 5%) as we continue to invest in existing sites

## Capital expenditure and additions

£m	2024	2023	YoY
New Sites (including leases)	19.6	10.9	80%
Tech & Data	8.2	5.5	49%
<b>Expansionary Capex<sup>1</sup></b>	<b>27.8</b>	<b>16.4</b>	<b>70%</b>
Enhancement (including leases)	6.8	6.9	(1%)
Other Maintenance	5.4	3.4	59%
<b>Maintenance &amp; Enhancement Capex<sup>1</sup></b>	<b>12.2</b>	<b>10.3</b>	<b>18%</b>
<b>Total Cash Flow Capex<sup>2</sup></b>	<b>40.0</b>	<b>26.7</b>	<b>50%</b>
<i>Movement in Capex Creditor<sup>3</sup></i>	2.0	(3.8)	153%
<b>Fixed Asset Additions</b>	<b>42.0</b>	<b>22.9</b>	<b>83%</b>

## Net debt reduced by £5.1m

£m	2024	2023
<b>Bank facility<sup>1</sup></b>	<b>90.0</b>	<b>80.0</b>
Bank borrowings	(61.0)	(59.0)
Cash & cash equivalents	3.0	1.5
<b>Bank net debt</b>	<b>(58.0)</b>	<b>(57.5)</b>
Non-property lease indebtedness	(3.3)	(8.9)
<b>Non-Property Net Debt<sup>2</sup></b>	<b>(61.3)</b>	<b>(66.4)</b>
<b>Adjusted Leverage<sup>2</sup></b>	<b>1.3x</b>	<b>1.7x</b>
<b>Fixed Charge Cover<sup>2</sup></b>	<b>1.9x</b>	<b>1.7x</b>

Leverage significantly reduced over the last 2 years



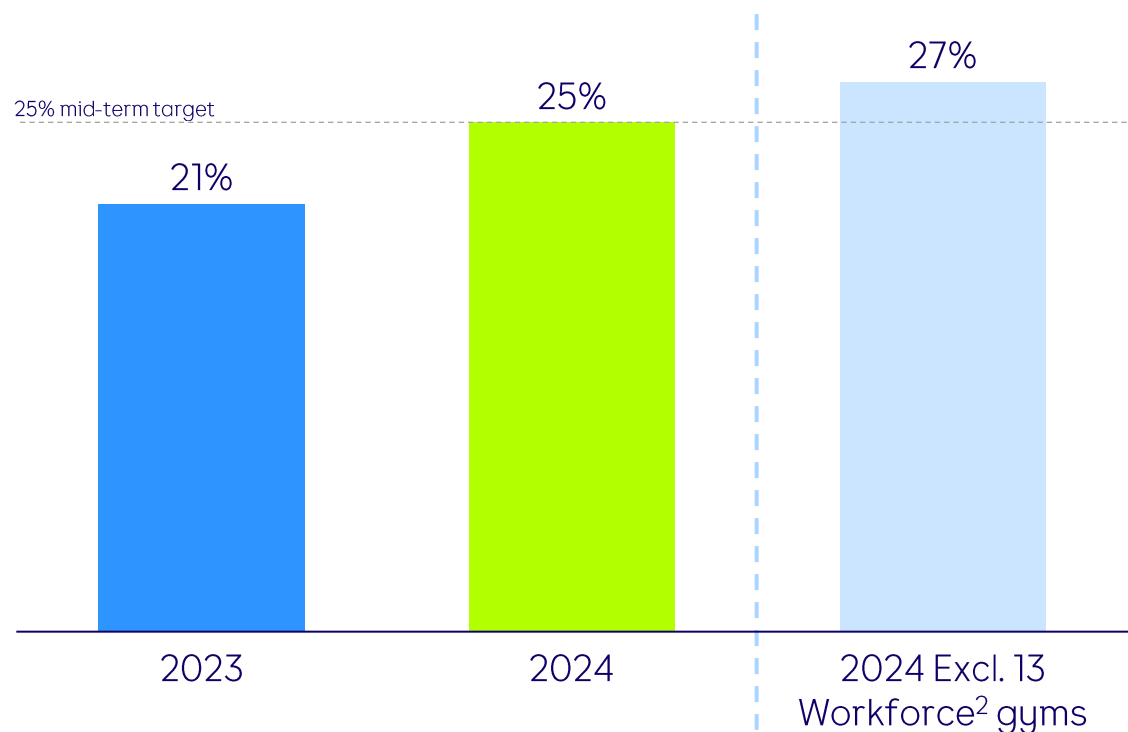
# New banking agreement signed June 2024

- Combined £90m facility:
  - £45m of Term Loan and £45m of RCF
  - Maturing in June 2027 (plus two 1-year extension options)
- Existing tier 1 banking syndicate remains in place; equal share (HSBC, Barclays, NatWest)
- Improved interest terms – min. annual margin of 2.75% (was 2.85%) above SONIA
- Quarterly financial covenant tests on Adjusted Leverage<sup>1</sup> and Fixed Charge Cover<sup>1</sup>
  - Adjusted Leverage < 3.0 times
  - Fixed Charge Cover > 1.5 times
- Terms permit distribution of surplus cash flow to shareholders



# ROIC of mature sites at 25%, delivering mid-term target early

## Mature site ROIC<sup>1</sup>



Strong performance in 2024 **increased ROIC by 4pp to 25%** (2023: 21%)



Excluding 13 gyms which are workforce-dependent, the organic mature estate achieved **27% ROIC** (2023: 24%)

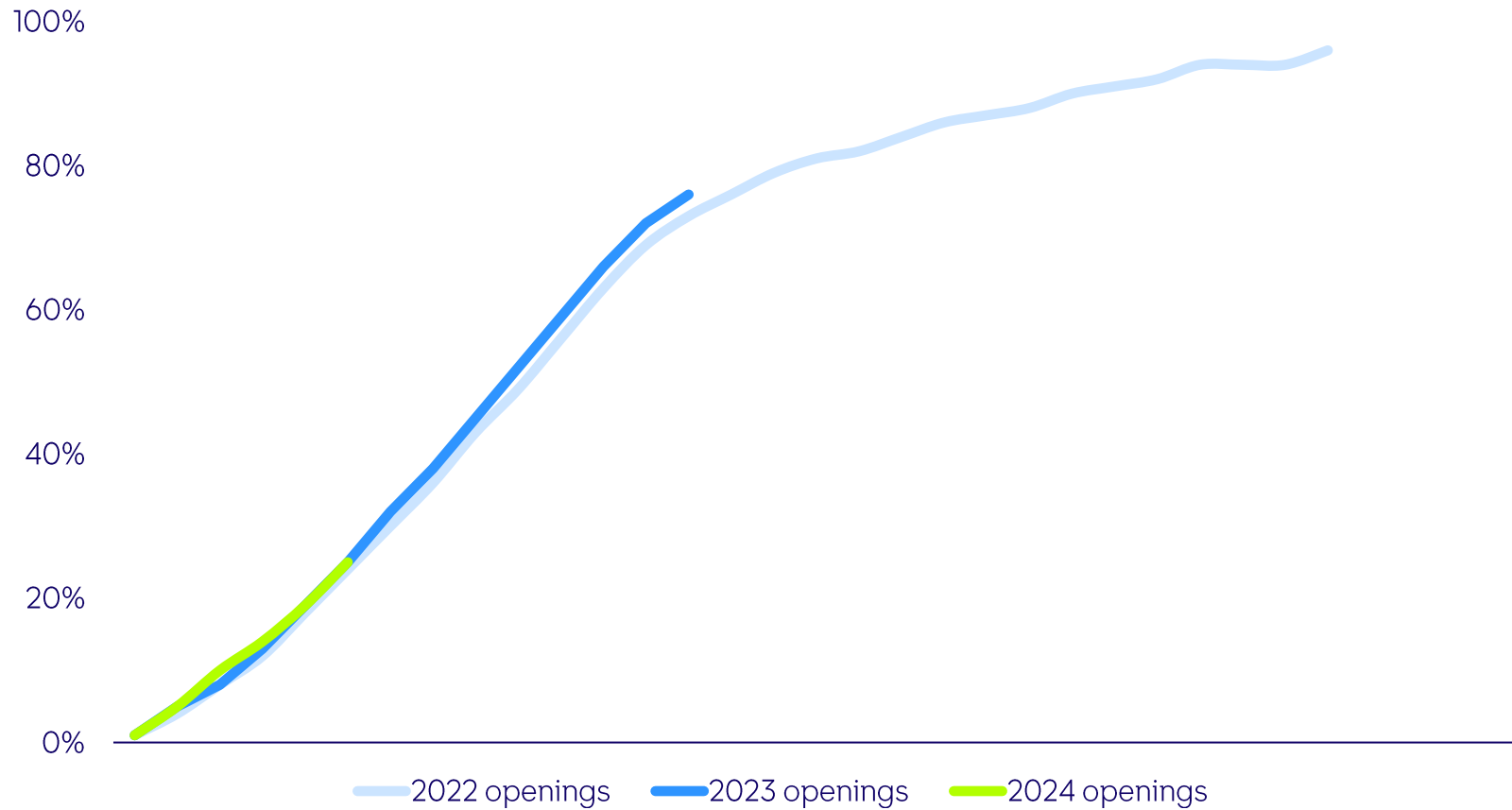


Gyms opened in 2021 are achieving in excess of **30% ROIC target**

**Expect further progress on Mature Site ROIC in current year and return to 30% longer term**

# New sites performing well

## Revenue vs mature target



**2022 sites on track to deliver 30% ROIC**

**2023 sites in line with expectations**

**2024 sites progressing well with strong initial volume**

# Current trading & Outlook



## Current trading

- Revenue year to date up 8% vs Feb 2024 – average members up 4% and ARPMM up 4%
- LFL revenue year to date at 3% vs Feb 2024
- 951,000 members as at Feb 2025, up 7% vs Dec 2024



## Rollout

- Expect to deliver 14-16 new openings
- Openings weighted to H2



## EBITDA LNR guidance

- LFL revenue growth of c.3%, ahead of LFL cost growth c.2%
- Expecting 2025 EBITDA LNR at top end of recently revised analyst forecast range of £49.0m-£50.8m<sup>1</sup>

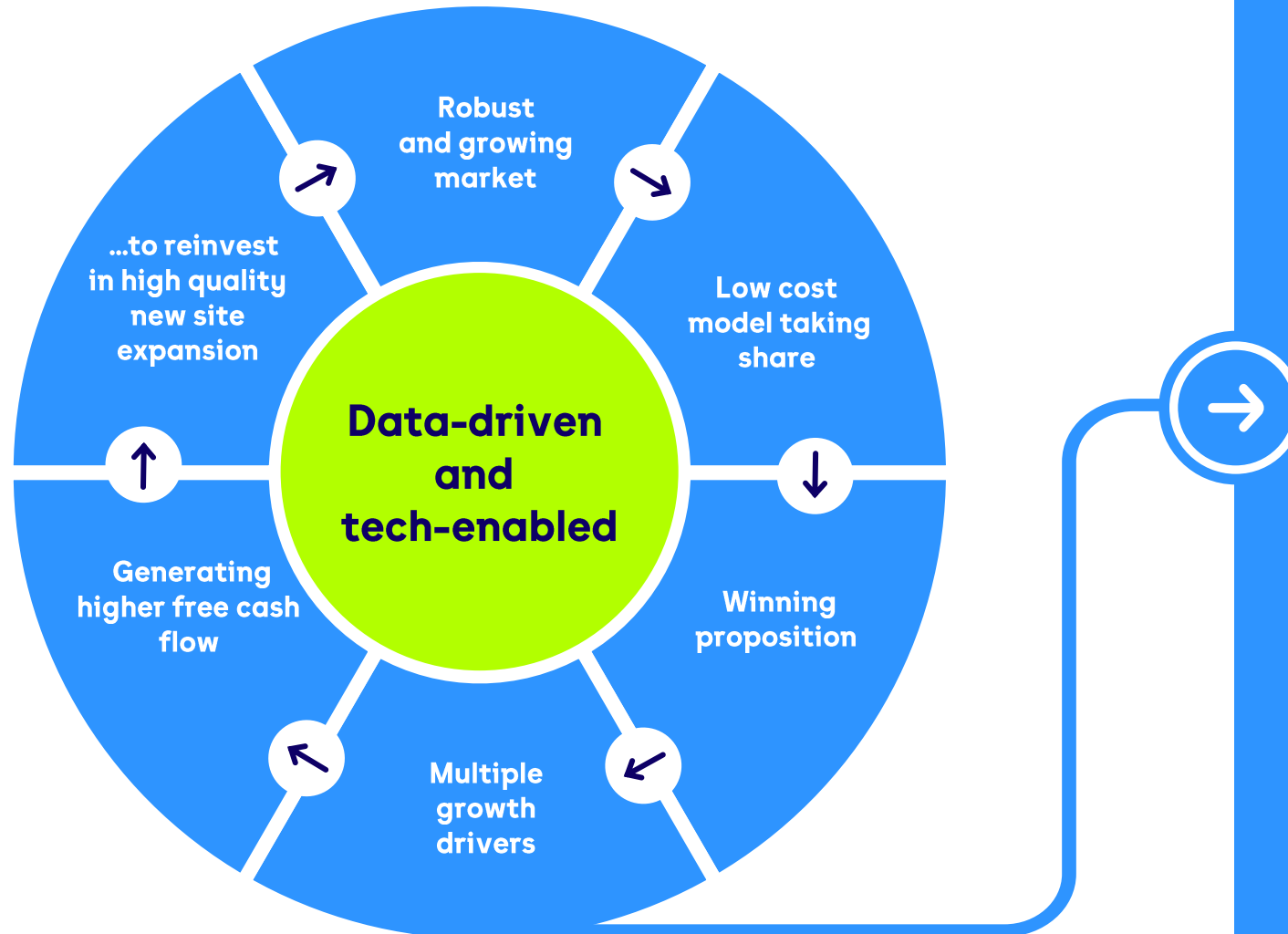




# Next Chapter Growth Plan – Progress Report

Will Orr  
Chief Executive Officer

# Investment case: sustained growth from free cash flow



## Multiple Growth Drivers:

**Price** optimisation and yield enhancement

**New customer volume** around existing sites

**Retention** of members for longer

**Quality new sites** in white space

# Low cost driving new highs in gym penetration

**UK Gym Market**

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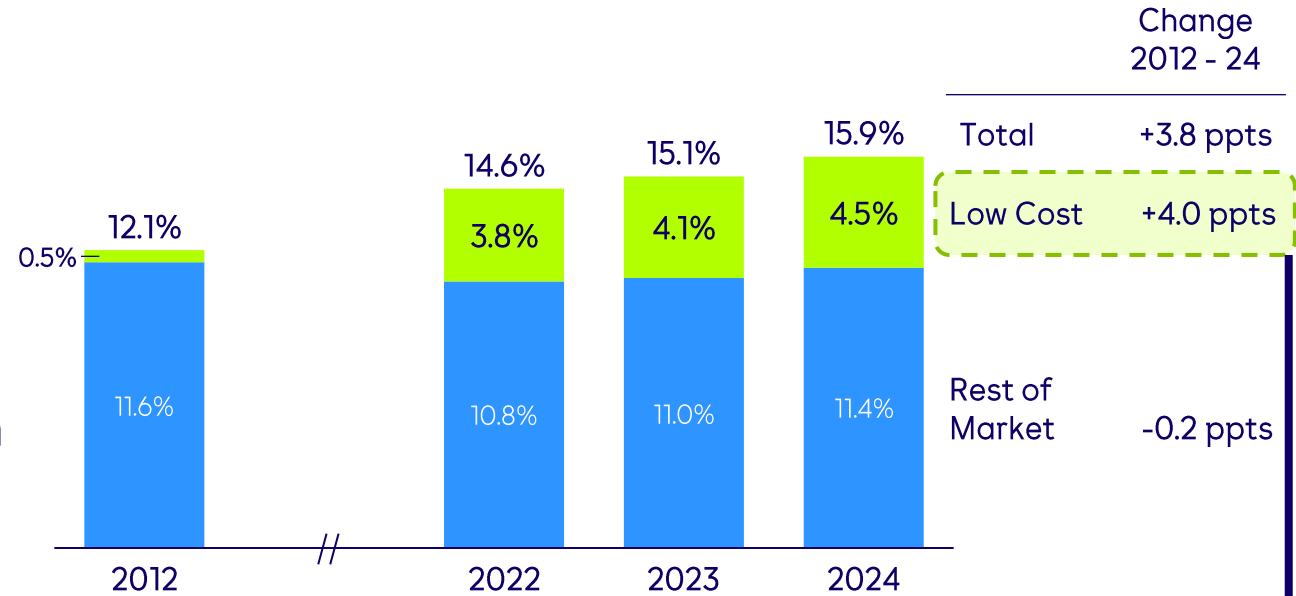
**£5.9bn**  
Market Size  
3.5% CAGR 2012-24

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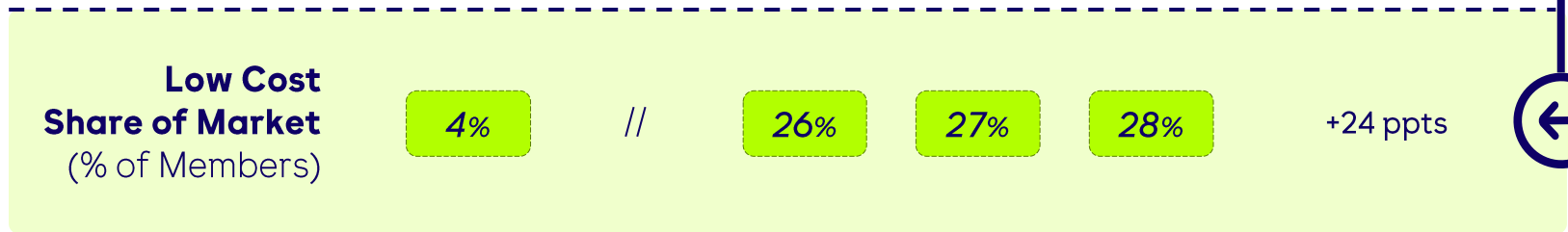
**10.7m**  
Gym Members  
2.9% CAGR 2012-24



**Gym Penetration**  
(% of Population)



	Change 2012 - 24
Total	+3.8 ppts
Low Cost	+4.0 ppts
Rest of Market	-0.2 ppts



**Top 2 operators – The Gym Group & PureGym – account for 81% of low cost members**

# Our growth continues to benefit from macro consumer trends



## Fitness IQ

- Ever growing awareness of gym benefits
- Broadens gym equipment usage



## Mental Health

- Leading motivator now for our members
- Natural fit with gym benefit



## Body Image

- 'Fit not thin' cultural evolution
- Shift from cardio to strength positive for gyms



## Social Media

- Amplifies body image trend
- Builds our experiential community



## Rise of No Frills

- Strong 'value-for-money' propositions showing sustained resilience
- Squeezing mid-market operators



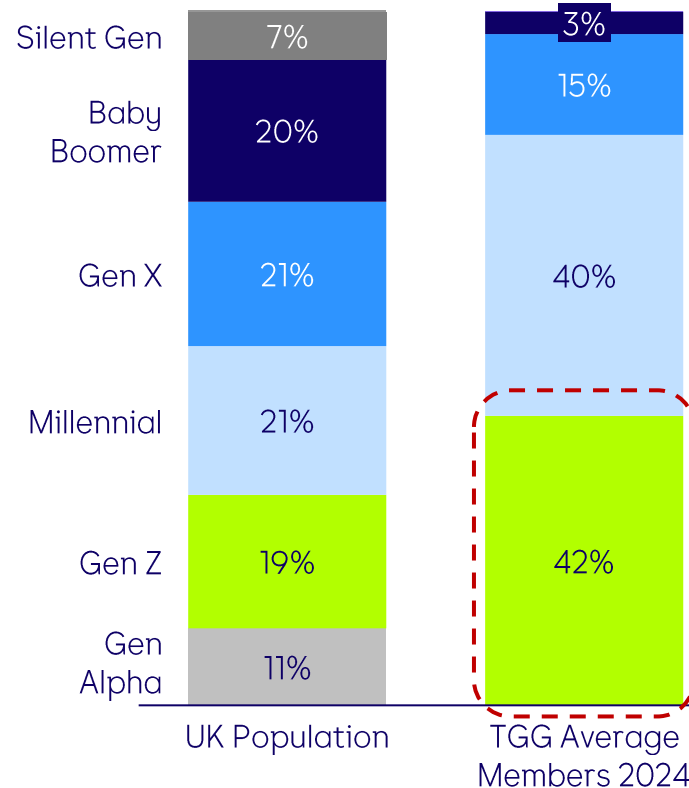
## Convenience & Immediacy

- Growing preference for convenient solutions available on-demand
- Amplifies appeal of 24/7 opening hours and no contract model

# Increasing influence of Gen Z strengthens our tailwinds

## Gen Z is becoming a key part of the gym market, with positive attitudes to fitness

Generation Split: UK Population & TGG Average Members<sup>1</sup>

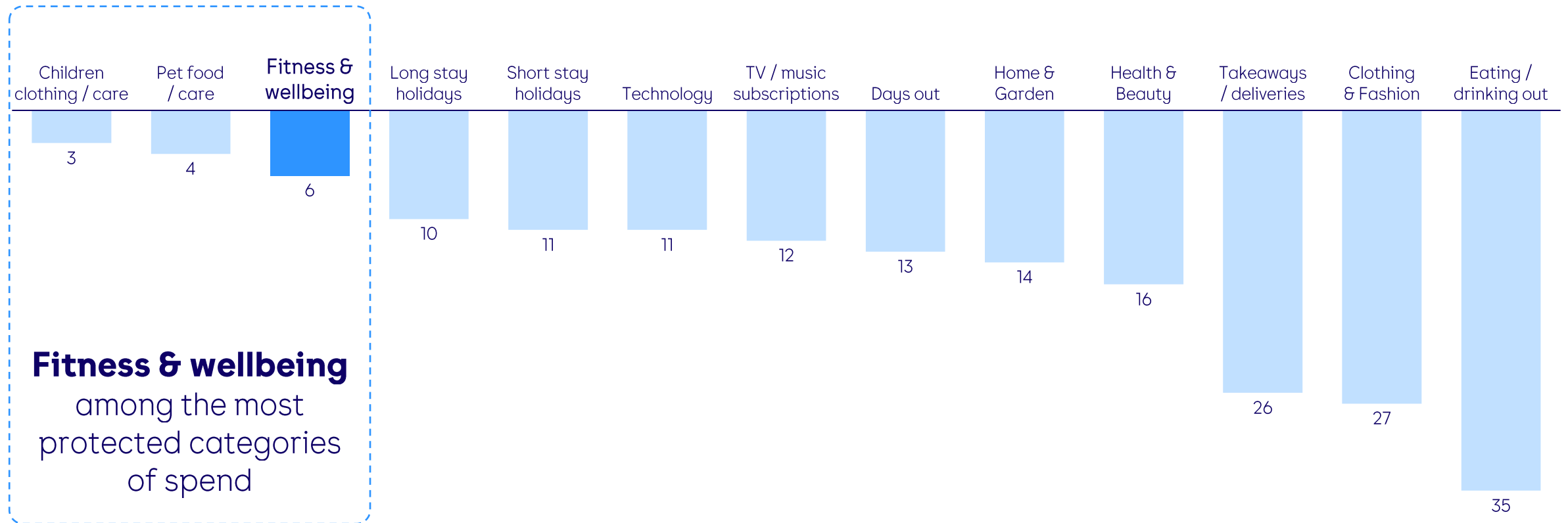


- Highly engaged**  
(gym visits & frequency)
- Prioritise fitness & mental health**
- Strength training is key**
- Social media focused**
- Use gyms to socialise**



# Fitness increasingly seen as high priority spend

% of consumers looking to cut back in the next 3 months, by category<sup>1</sup>



# Our winning proposition resonates more than ever



## Value

From £14.99/month

High quality kit

Free classes



## Convenience

No contract

Local

24/7



## Results

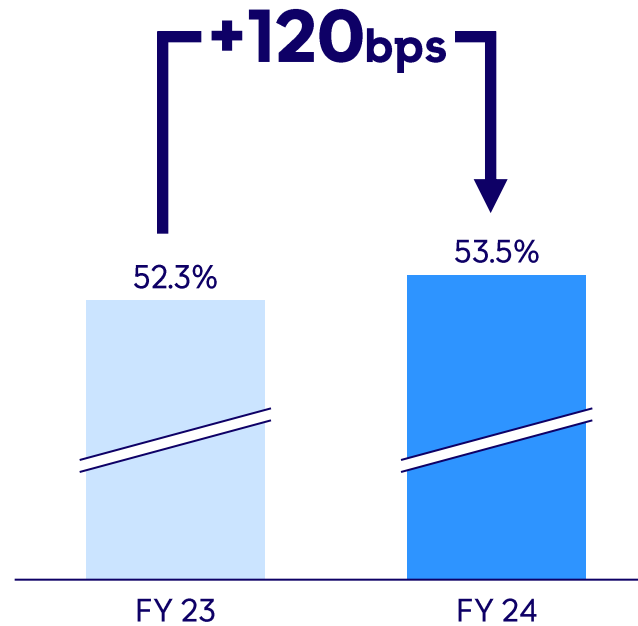
Expert trainers

Highly rated app

Online workouts

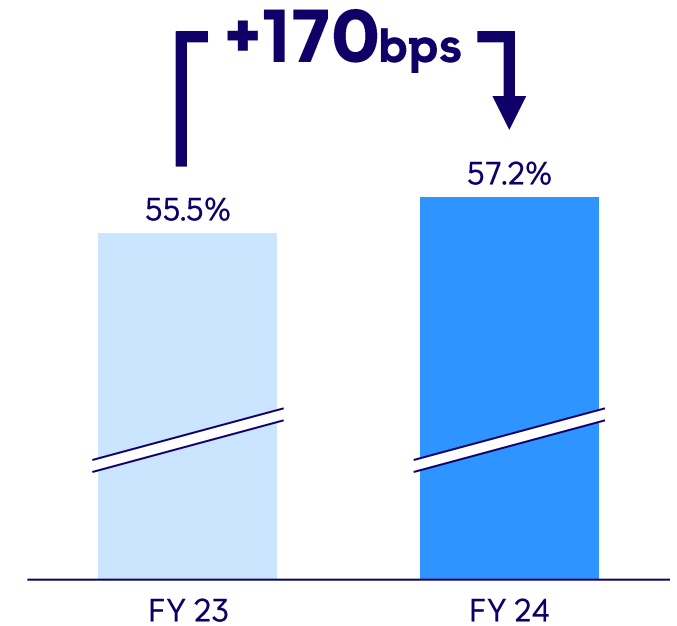
## Members visiting more frequently

% Members Visiting 4+ Times per Month<sup>1</sup>,  
FY 23 vs FY 24



## Higher proportion scoring us 5 / 5

% Member Satisfaction Scoring 5 out of 5<sup>2</sup>,  
FY 23 vs FY 24



# A clear plan: The Next Chapter

Drive like-for-like revenue and generate cash

Create funds for future growth options







## **Pricing & Revenue Management**

### **2024 Key Initiatives**

- Optimise new member prices
- Reduce our existing member price gap
- Drive volume through Off-Peak and Saver products
- Innovate in promotions for profitable volume
- Better monetise features and add-ons

## **Member Acquisition**

- Become the #1 brand locally
- Harness ad-tech to enhance efficiency
- Optimise Cost per Acquisition and Lifetime Value
- Drive conversion rates through A/B testing

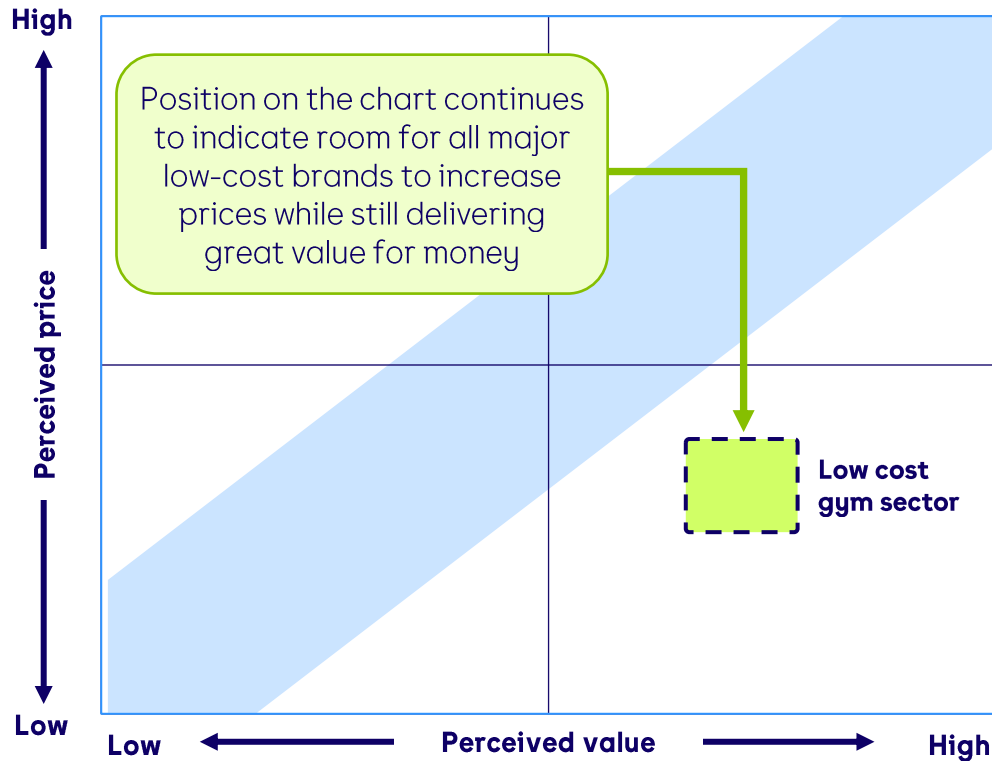
## **Member Retention**

- Step-change early-life engagement and habit formation
- Adapt acquisition mechanics to retain better
- Strengthen CRM toolkit to pre-empt leavers and enhance rejoin
- Upgrade the app to boost member results and experience

# Pricing headroom remains an opportunity

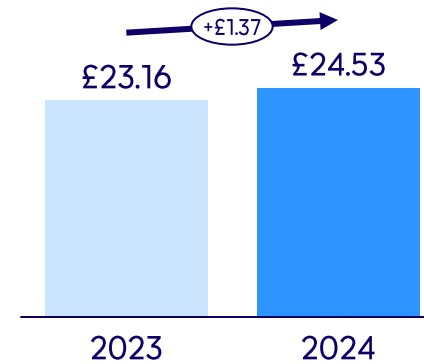
## Continued opportunity to price ahead of inflation

Simon-Kucher Price / Value Map (Latest View Aug 2024)

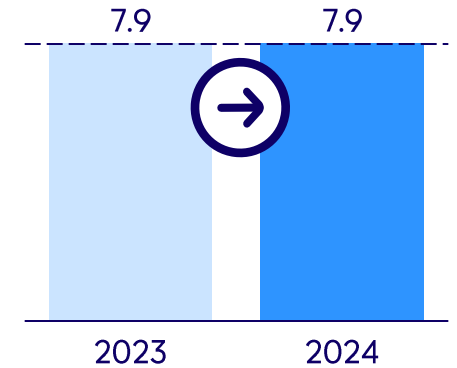


## Value for money maintained despite increasing prices

### Headline Rate (Dec 23-24)



### Value for money (0 to 10)



**At £24.53, TGG's headline rate remains less than 50% of UK private sector gyms average<sup>1</sup>**

# Strong gains as we unlock clear opportunity for yield growth

## Key Wins in 2024

### New Member Pricing

Further narrowed the gap to competition in headline rates and joining fees, supported by 3 tier membership architecture



### Member Repricing

Identified profitable new ways to close the gap between new & existing members, with H2 building on H1 success (540k members)

### Off-Peak Revenue



Off-peak pricing optimisation added volume and increased incrementality

### Promotions Innovation

Mix shifted towards less costly promotions and effectiveness significantly improved within existing and new mechanics

### We remain cheaper in competing locations

Average difference to The Gym Group in competing locations

	Dec 2022	Dec 2023	Dec 2024
 PUREGYM	+£2.35	+£2.06	+£1.45
 JD GYMS	+£2.33	+£2.44	+£2.43

# Building momentum in marketing efficiency & effectiveness

## Key Wins in 2024

### Dynamic Creative

Initial use of real-time ad-tech delivering benefits in marketing effectiveness, volume & revenue through more relevant content



### Website Conversion Programme

A/B testing programme established and delivering revenue gains through conversion, product mix and add-ons (20 tests run in 2024)

### Marketing Return on Investment

Up-weighting marketing investment towards sites with higher Lifetime Value. Continuing to test returns on incremental marketing

### Winning Brand Locally

Local focus in brand message and media strategy driving brand performance and local social (+102k Instagram reach H2 YoY)

## Example – Dynamic Creative Optimisation

Tailoring gym and price to viewer location results in lower Cost per Acquisition and additional member volume

DCO Nov / Dec 2024 Campaign KPIs vs Control

### Example Standardised Ad



**+10.5%**  
CPA improvement

### Dynamic Creative Tailored to Location



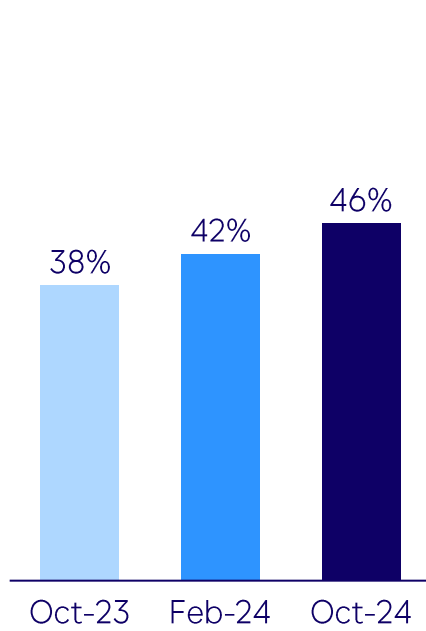
**+11.7%**  
Volume & Lifetime Value

# Marketing focus on 'winning locally' showing progress

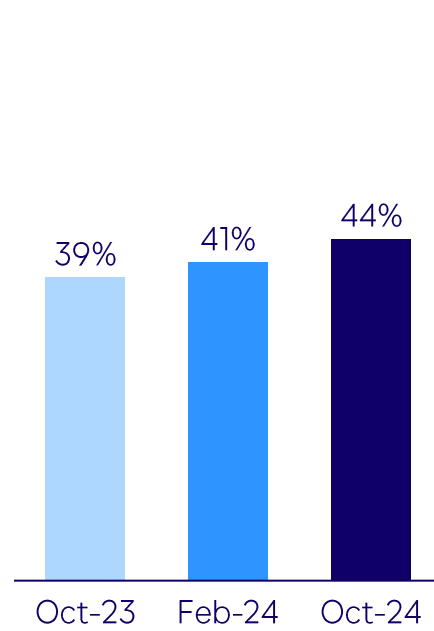
## Consistency driving improvements in ad campaigns

Response to Advertising Creatives, Campaigns across Sep/Oct 23, Jan/Feb 24, & Sep/Oct 24<sup>1</sup>

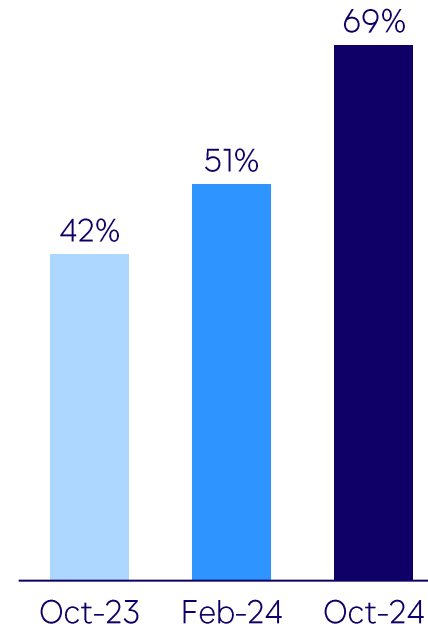
Intention to visit website



Likelihood to join



Intention to visit more often



# Initial retention initiatives gaining traction

## Key Wins in 2024

### Early Life CRM

Built on success in initial email engagement with segmented approach by member demographic



### App Upgrade

Range of new app features launched & gaining traction. +159k more members engaged with our Workouts Hub H2 YoY

### Acquire to Retain

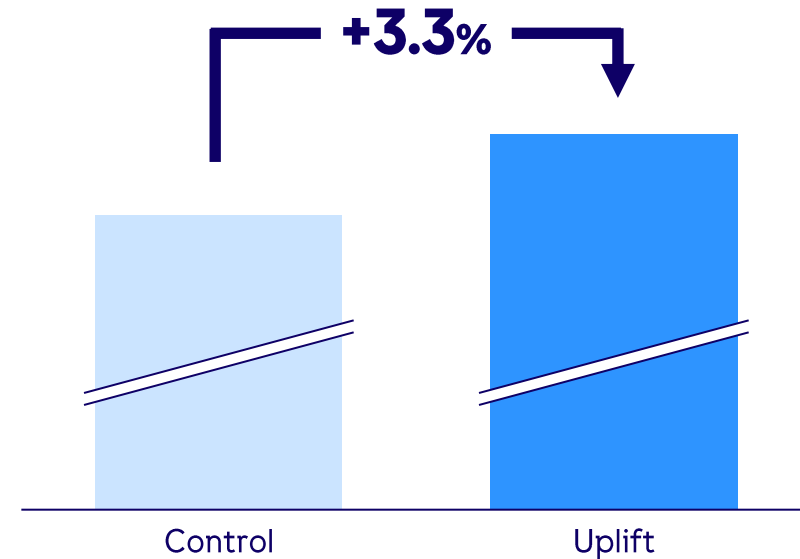
New promotions to drive retention from the point of acquisition. Growing 'Saver' membership from small base (+2.3x 2024 YoY)

### In-Gym Focus on New Joiners

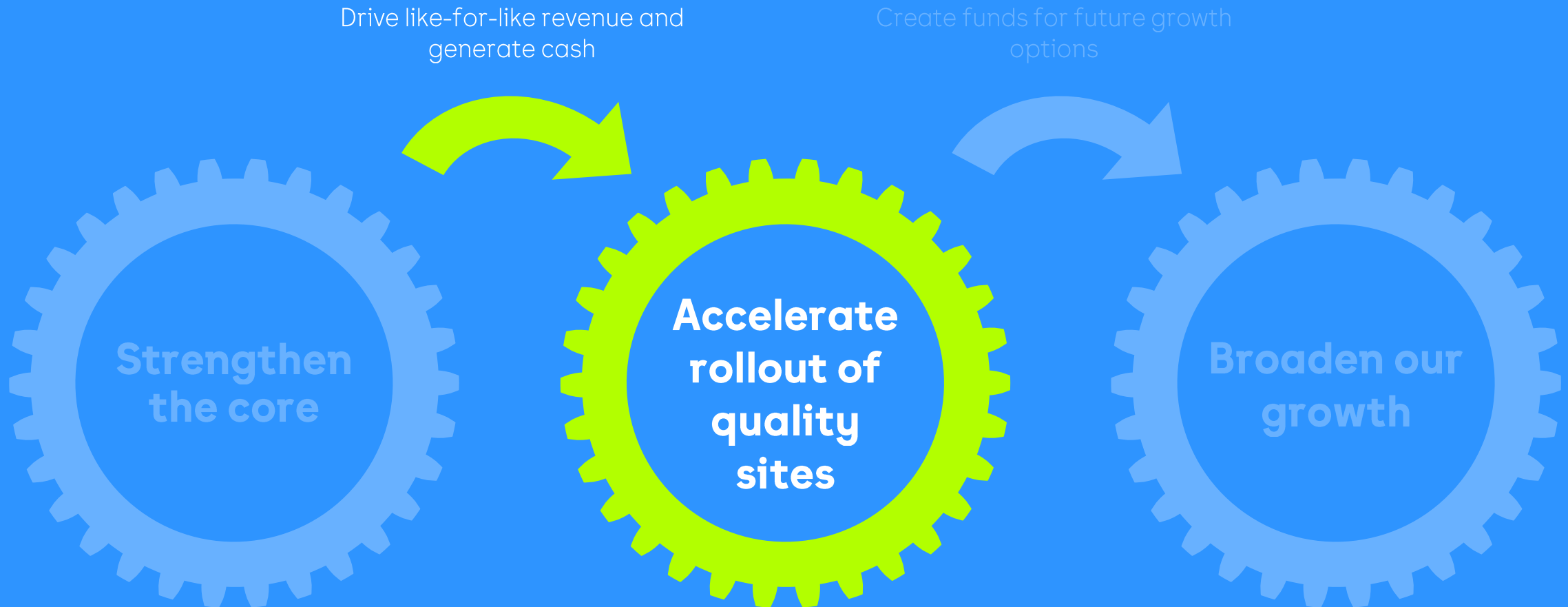
Increased staffing for new joiner peaks and improved availability and quality of inductions (+129% number of inductions 2024 YoY)

## Example – Early Life Email Trials

Improvement in day 45 retention rate vs control, 2024



# The Next Chapter



# Increased rollout to 12 new sites with proven location criteria

## Our target locations focus on proven performance criteria

Examples of high ROIC site characteristics



Greater London and Urban Residential



Areas with high population density



Convenient access



Good visibility / signage opportunities

Orpington



London Euston Road



Manchester Oxford Road



Welwyn Garden City



London Plaistow



Dudley



East Ham Barking Road



London Bromley By Bow



London Surbiton



Gillingham



London Shepherd's Bush



London Elephant & Castle



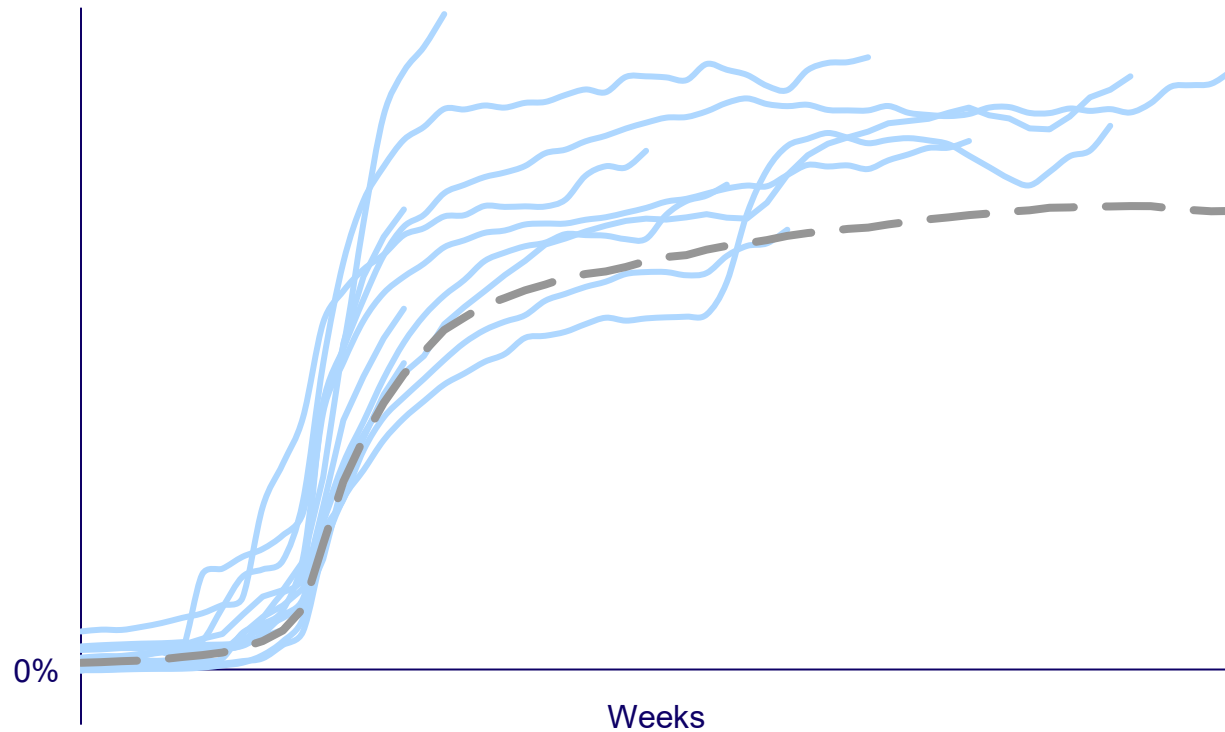


# Translating into strong initial performance

## 2024 sites are performing well ahead of historical average

Member Volume vs 2022 Average Curve, as at 31 Jan

— Benchmark: 2022 average site performance



## Key Drivers of Out-Performance

Disciplined focus on strong location types

Improved launch price & promotions

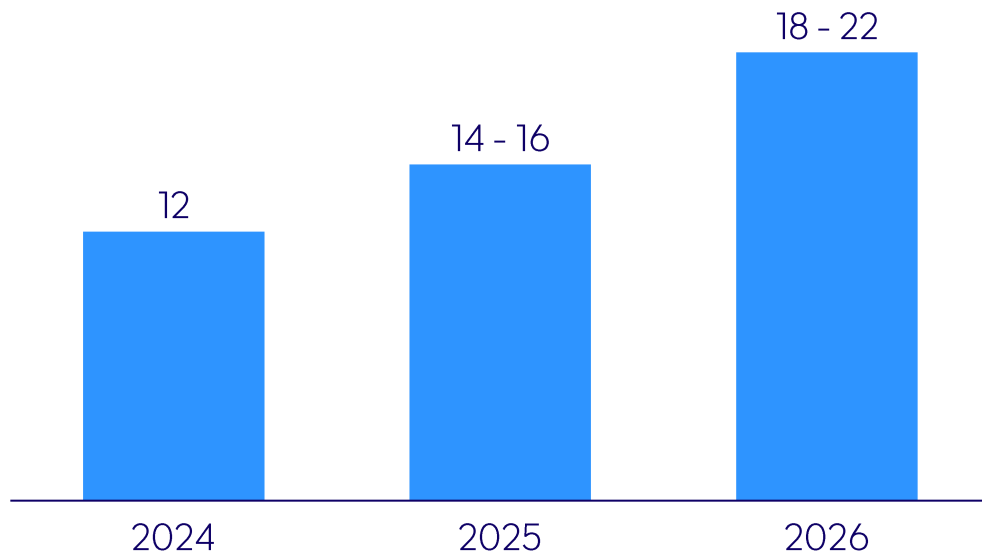
Strong local marketing focus

Continuous improvement in site design

# Accelerating new openings with 14-16 in 2025

## New Site targets by year, 2024 - 2026

**c.50 new sites over 3 years**  
with an average 30% ROIC



## Opportunities to improve performance further in 2025



Improved economics from Strengthen the Core



Build cost optimisation



New generation site design



Testing new location types & formats



Enhanced appraisal approach

# The Next Chapter 2025 builds on momentum, with more to come

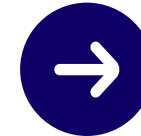
## Continuation of **2024 Initiatives:**

- Unlock pricing opportunity for new & existing members
- Support volume through geo-targeted marketing, Off-Peak and Saver
- Marketing ROI optimisation
- Further strengthen early-life engagement & retention
- Disciplined, returns focused site selection
- Continuous cost optimisation



## New for 2025

- Activate site-level member headroom
- Step-change rejoiner re-activation
- Elevate site interior design
- Fully activate expanded partnership with HYROX
- Enhance member management and payments capabilities



Further growth in **mature site ROIC**

+

Acceleration of **new site rollout & returns**



# Summary & Outlook

Will Orr

Chief Executive Officer

# Summary & Outlook

1

Large market with structural growth tailwinds

2

Advantaged business model

3

Multiple LFL growth opportunities and significant white space

4

FY24 EBITDA LNR of +24%; mature site ROIC target of 25% achieved early, further progress expected in 2025

5

Accelerating self-funded rollout, averaging 30% ROIC

6

Expecting 2025 EBITDA LNR at top end of recently revised analyst forecast range of £49.0m-£50.8m<sup>1</sup>



**Q&A**





# Appendix

# Business KPIs (5 year)

Financial (£m)	2024	2023	2022	2021	2020	YoY
Revenue	226.3	204.0	172.9	106.0	80.5	11%
Group Adj. EBITDA LNR	47.7	38.5	38.0	5.7	(10.2)	24%
Free Cash Flow	37.5	27.0	16.7	2.0	(16.6)	39%
Expansionary Capital Expenditure	27.8	16.4	43.0	29.0	21.8	70%
Non-Property Net Debt	61.3	66.4	76.0	44.1	47.3	(8)%

## Operational

Gyms in operation	245	233	229	202	183	5%
Members at year end ('000)	891	850	821	718	578	5%
Average members ('000)	906	872	808	681	708	4%
Average revenue per member per month (£) <sup>1</sup>	20.81	19.50	17.82	17.60	17.20	7%

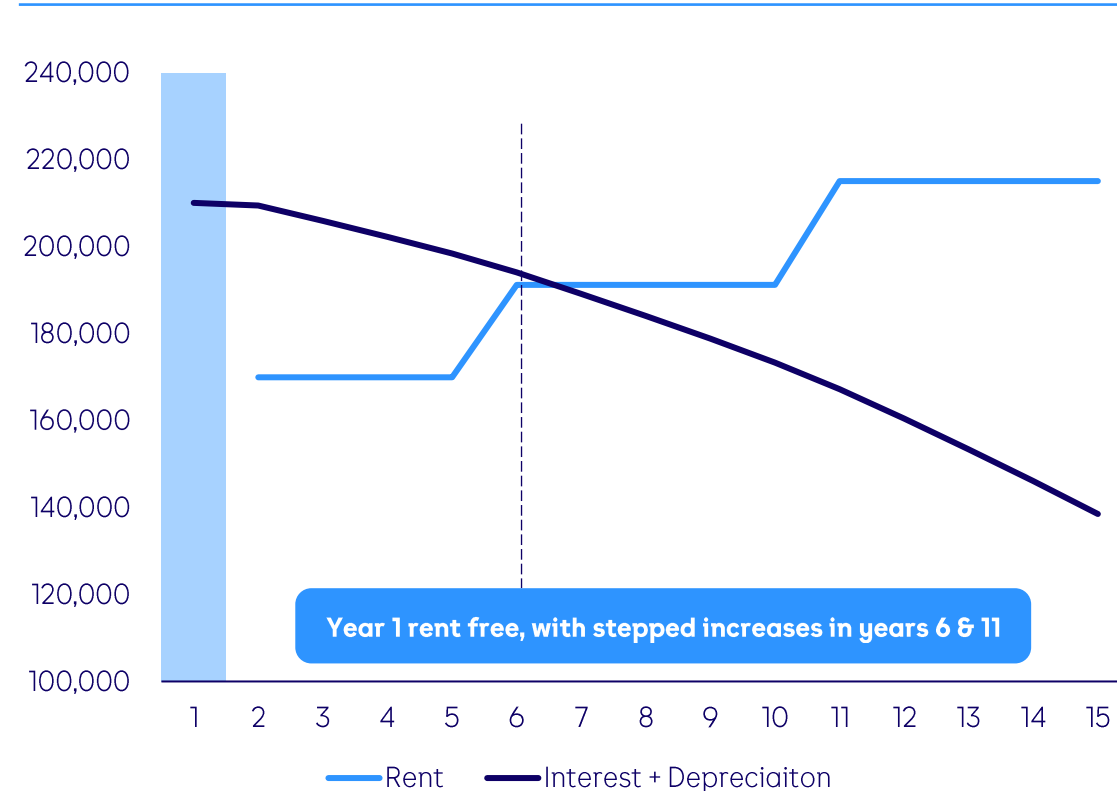


# IFRS16 charges are currently £2.4m higher than cash rent

## Depreciation & Interest vs Property Payments

FY 2024	£m
Right of use asset depreciation	27.0
Property lease interest	15.0
<b>Total</b>	<b>42.0</b>
<b>Property lease payment</b>	<b>39.6</b>
<i>Variance</i>	2.4

## IFRS 16 - Annual Charge



**Anticipate IFRS16 charge and cash rent aligning in the next 2 years**

# Mature site economics

## Mature Site ROIC 25% incl. Rent-Free

- Include landlord contributions AND rent-free periods to take right commercial decision
- Rent-free periods previously excluded, equivalent to 200bps on ROIC in FY24

## Drive ROIC in the existing estate

- Strengthen the Core presents a significant opportunity to increase ROIC in the existing estate

## Disciplined new site roll out

- Strict 30% ROIC hurdle on all new site appraisals
- Focus on quality sites in Urban Residential and Greater London areas

£m	Mature		New openings
Number of gyms	197	Number of gyms	c.50
<b>Revenue</b>	<b>0.9</b>	<b>Revenue</b>	<b>1.1</b>
Gross profit	99%	Gross profit	99%
Fixed property costs <sup>1</sup>	(28)%	Fixed property costs <sup>1</sup>	(26)%
Other opex	(38)%	Other opex	(34)%
<b>EBITDA LNR</b>	<b>0.3</b>	<b>EBITDA LNR</b>	<b>0.4</b>
<i>EBITDA margin</i>	33%	<i>EBITDA margin</i>	35%
Average capital cost <sup>2</sup>	1.2	Average capital cost <sup>2</sup>	1.4
<b>Mature site ROIC</b>	<b>25%</b>	<b>New site ROIC</b>	<b>30%</b>

<sup>1</sup> Fixed property costs includes normalised rent

<sup>2</sup> Capital cost net of landlord contribution and/or rent free period savings

# Definition of non-statutory measures

## Average Revenue Per Member Per Month ('ARPM')

Revenue divided by the average number of members divided by the number of months in the period

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## Group Adjusted EBITDA LNR

Operating profit before depreciation, amortisation, share based payments and non-underlying items; less Normalised Rent.

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## Normalised Rent

The contractual rent payable, recognised in the monthly period to which it relates.

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## Adjusted Profit/Loss before Tax

Profit/Loss before tax before non-underlying items.

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## Non-Property Net Debt

Bank and non-property lease debt less cash and cash equivalents.

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## Free Cash Flow

Group Adjusted EBITDA LNR and movement in working capital, less maintenance capital expenditure, cash non-underlying items, bank and non-property lease interest and tax.

## Expansionary capital expenditure

Costs of fit-out of new gyms (both organic and acquired), technology projects and other strategic projects. It is stated net of contributions from landlords.

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## Maintenance & enhancement capital expenditure

Costs of replacement gym equipment and premises refurbishment.

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## Adjusted Leverage / Leverage Ratio

Non-Property Net Debt divided by Group Adjusted EBITDA LNR.

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## Fixed Charge Cover

Group Adjusted EBITDA divided by Finance costs (excluding interest costs on property leases) less Finance income plus Normalised Rent.

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## Return on Invested Capital ('ROIC') of mature gym sites

Mature gym site EBITDA Less Normalised Rent divided by total capital initially invested in the mature sites (after capital contributions and rent free amounts).

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## Mature Gym Site EBITDA Less Normalised Rent

Group Adjusted EBITDA Less Normalised Rent contributed by the mature sites. Mature sites are defined as those sites that have been open for 24 months or more at the period end and exclude acquisition sites.

# Forward-looking statement disclaimer

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